

## Customer Complaint Form

We strive & pride ourselves on always providing you with the highest level of service. If this hasn't been the case, or we have not handled something to your satisfaction, please details your concerns below.

### Your Details

Title:

First Name:

Surname:

Address:

Phone Number:

Email Address:

### Category

Please tick the box that best reflects the issue

- Administration
- Booking Process
- Tour Driver
- Venues visited
- Safety
- Other Matters

### The Issue

*Please tell us clearly where we failed to meet your expectations. Add extra documents if necessary and attach copies of relevant documents eg. Photos, bills etc.*

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